Keep up to date with the latest changes from the supermarkets – please note, this information may differ at local stores.

## **Iceland delivery information**

### **Minimum spend:** £35

**Delivery waiting time:** Iceland are giving priority in online ordering to those on the governments' official 'shielded' lists of vulnerable people, and are communicating directly with all those on these lists who are existing Iceland customers to offer them this opportunity. If a person on the 'shielded' list is not already registered with them, they can set up an account a <a href="https://www.iceland.co.uk/account/register">https://www.iceland.co.uk/account/register</a> and, if the information they record there matches that on one of the governments' shielded lists, they will offer them priority shopping opportunities in the future.

### Only available to existing customers?: No

**Delivery locations:** You can check your postcode on the website

**Rationing:** Iceland currently does not have purchasing restrictions on items but is urging its customers not to stockpile and only buy what you need.

### Asda delivery information

### **Minimum spend:** £40

**Delivery waiting time**: Asda has increased delivery capacity and can now support more new customers. Advice on how they are helping vulnerable persons can be found <u>here</u>

**Only available to existing customers?**: No, but you will need to register for an account to order groceries online, and new customers can still register.

**Delivery locations**: There is currently no confirmation that different locations across the UK will be affected more than others.

**Rationing**: You will only be able to buy three of any product across all food items, toiletries and cleaning products.

### Waitrose & Partners delivery information

### Minimum spend: £60

**Delivery waiting time:** Currently delivery slot bookings are no longer available as Waitrose tries to meet the surge in demand. However, customers who already have slots booked can amend and add to them.

Bognor Regis Town Council (www.bognorregis.gov.uk)

Since Saturday 28<sup>th</sup> March, it is prioritising the vulnerable and elderly for both its home delivery and click and collect slots.

**Only available to existing customers?:** You will need to register an account to order groceries online and new customers can sign up.

**Delivery locations:** While there are no delivery slots to book, Waitrose hasn't specified if any locations will be more affected than others.

**Rationing:** The supermarket has put a temporary cap on items including pasta, tissues, milk, canned goods, and some antibacterial soaps and wipes.

If you do go into store, you will be limited to buying three of any grocery item, and a maximum of two packets of toilet roll.

## Sainsbury's delivery information

### **Minimum spend:** £40

**Delivery waiting time**: Sainsbury's has prioritised delivery slots for elderly, disabled and vulnerable customers, and there are currently slots available for delivery or click and collect for the next week ahead.

On it's website, it says: "If you're over 70 years of age, or you're extremely vulnerable and live in Wales, Scotland or Northern Ireland, you can get access to priority home delivery slots by calling us at 0800 953 4988. For more information click <u>here</u>

If you are self-isolating and having a home delivery, you should let Sainsbury's know so you give the drivers the appropriate delivery instructions.

Only available to existing customers?: No, new customers can register

**Delivery locations**: You can check your postcode on the website to see if Sainsbury's can deliver to your area.

**Rationing**: The supermarket has introduced new restrictions, only a maximum of three of any grocery product is allowed and two of the most popular items including soap, toilet paper and YHT milk.

# Marks & Spencer delivery information

### **Minimum spend:** £0

**Delivery waiting time**: Home deliveries are currently unavailable, and orders have been suspended, but all existing orders will be delivered.

However, it has partnered with Deliveroo to deliver 60 Marks & Spencer products, such as milk, bread and juice to customers across the UK through the app.

M&S is asking people to shop in-store instead.

**Only available to existing customers?**: Once M&S is taking orders again and slots are available, you will need to register an account to order groceries online.

Bognor Regis Town Council (www.bognorregis.gov.uk)

**Delivery locations**: There is currently no confirmation that different locations across the UK will be affected more than others.

**Rationing**: Marks & Spencer has placed a limit of two items per customer across all its groceries.

## **Morrisons delivery information**

### **Minimum spend:** £40

**Delivery waiting time**: Morrison has advised booking delivery slot as far in advance as possible

The shop is also offering boxes of essentials, including bread, milk and toilet roll, for  $\pm 35$ . It's filled with 20 items and has been designed to feed two adults for a week.

**Is it only available to existing customers?**: No, but you will need to register an account with them in order to shop online.

**Delivery locations**: There is currently no confirmation that different locations across the UK will be affected more than others.

Rationing: Customers may only buy three items of any product.

**Support for Vulnerable and elderly shoppers**: The Doorstep Delivery service will deliver essentials to those who cannot get out, Phone orders in for next day delivery. 0345 611 6111 and select option 5 to place your order. More information <u>here</u>

# **Ocado delivery information**

### **Minimum spend:** £40

**Only available to existing customers?:** Ocado is currently not offering delivery slots to new customers.

**Delivery locations:** There is no confirmation that different locations across the UK will be affected more than others.

**Rationing:** Ocado is not currently rationing any items.

### **Tesco delivery information**

#### Minimum spend: £25

**Delivery waiting time:** According to Tesco, it is at full capacity for the next few weeks for delivery slots and is asking customers who can, to come into the store to free up slots for more vulnerable shoppers.

It is also looking to increase the number of slots available over the coming weeks and will be set aside slots specifically for vulnerable customers.

Bognor Regis Town Council (www.bognorregis.gov.uk)

Currently, there are no delivery slots available for the next three weeks for either home delivery or click and collect.

**Only available to existing customers?:** You can register as a new customer on the website, and book a delivery slot once they become available.

**Delivery locations:** There is currently no confirmation that different locations across the UK will be affected more than others, but you can check your post code on the site.

**Rationing:** In order to prioritise essential items, Tesco has imposed a restriction of three items per customers, and two items per customers for painkillers and toilet roll and has removed multi-buy promotions.

Support for Vulnerable and elderly shoppers: Information can be found <u>here</u>